

## ACCOUNTING SEPARATION 2023/24

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For inclusion in Annual Performance Report Year ended 31<sup>st</sup> March 2024

### PORTSMOUTH WATER LTD METHODOLOGY STATEMENT 2023/24

#### Governance Process

The Accounting Separation analysis has been prepared by the Regulation Finance Manager and reviewed by the Head of Economic Regulation. The allocation of direct costs between Wholesale and Retail has been reviewed and agreed by senior operational management. The allocation of Retail costs between the direct activities has been reviewed and agreed by the Head of Retail. The CFO has done a final review of the Accounting Separation allocations and approved the data for inclusion in the Annual Performance Report.

#### Methodology Statement for Accounting Separation

This statement details the systems in place and the sources of information used to populate the Accounting Separation Tables in the Annual Performance Report.

The Company's detailed nominal ledger management information reports allow costs to be identified for each cost centre, and therefore the direct costs of each business unit (e.g., Water Resources/Water Treatment) can be built up using these reports. The management reports allow for separate identification of direct costs relating to the Retail functions of the business. The general and support costs of the business are not allocated by business unit in the nominal ledger, and it is therefore necessary to use methods of allocation to be able to provide this level of detail.

Accounting Separation requirements for the Annual Performance Report form a fundamental basis to the coding structure of the finance system (IFS).

Ofwat's Guideline for classification of costs across the price controls (RAG 2.09) has been followed, to separate all costs for the reporting of figures in the segmental Wholesale and Retail tables. A line-by-line commentary as to how costs have been allocated is provided below.

The allocation of indirect costs between business unit areas is carried out by using the Company's management information reports. Some of the indirect costs are capable of being charged directly to business units; however, with some indirect costs centres it is necessary to allocate costs between business units, using an appropriate cost driver. (E.g., direct material costs for the allocation of stores department costs)

The Company has followed the guidance issued by Ofwat relating to the allocation of assets and costs between business units. It has followed Ofwat's hierarchy of cost drivers when deciding upon the most appropriate basis for allocation of both assets and costs.

The Company has allocated a small number of costs on a management estimate basis. Where it has chosen to do so the Company is satisfied that this was the only valid option at this time.

See Appendix 1 for a summary of the cost allocation by business unit, and Appendix 2 and Appendix 3 for the Wholesale and Retail cost summaries.

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### Wholesale Operating Cost Analysis

The Wholesale Business of the Company consists of the following Business Units: Water Resources, Raw Water Distribution, Water Treatment and Treated Water Distribution.

Management estimate percentages used, and referred to below, were reviewed and updated for 2023/24.

### Direct Costs

#### **Employment Costs Distribution**

Costs of employment for employees who complete timesheets have been directly allocated to the relevant cost centre and work activity and can then usually be allocated directly to a business unit. In the IFS system, all direct employees either complete a timesheet, or if they are a supervisor or manager, they will have their costs allocated to the chargeout rates of their direct reports. Direct employees also book time to specific assets, which allows for more accurate allocation of this cost.

Direct employment costs coded to cost centres, which are split between Wholesale and Retail functions, have been allocated as follows:

#### Network Technicians

These costs are allocated to either Treated Water Distribution or Retail. Costs of debt recovery/disconnections consultations, query/complaint investigations (which turn out to be on the customer side of the network) and customer-side leaks are directly allocated by timesheets to Retail. All other direct costs, allocated by timesheets, relate to Treated Water Distribution.

In IFS, Meter Readers have their own cost centre code, and this enables their salary and administration costs to be directly allocated to Retail.

The Leakage Technicians and support staff also have their own department codes in IFS and are directly allocated to Treated Water Distribution.

#### Network Administration

These costs are allocated to either Treated Water Distribution or Retail. In IFS, management and supervisors have their costs added to the chargeout rates of their direct reports, so no management estimate is needed.

Water Regulations costs are allocated 100% to Treated Water Distribution. The remaining costs relate to office staff, three of whom perform Retail activities (Network customer queries) and the rest Wholesale activities (scheduling and support). In IFS, these staff do not complete timesheets and a manual allocation still needs to be done.

#### Operations Centre

Costs are allocated to all business units based on the activities that the operations centre performs at different times of the day. This includes a 30% allocation to Retail, which represents the service that is provided to customers who call outside normal working hours.

#### Network Maintenance

These costs are mainly allocated to Treated Water Distribution. However, the costs of any customer-side leak repairs are allocated to Retail.

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### Power

Power costs reported here mainly relate to treatment works & pumping stations, including borehole sites, and are 100% Wholesale. Power has been allocated on the basis of the assets that consume it. Each individual location is invoiced and coded separately, and bills provide the data for consumption and cost by location. Each of these costs is reported by location in the nominal ledger reports.

Where a pump asset consumes power for a dual purpose, a split based on pumping head has been used to allocate the cost between the functions. These dual functions are mainly water resources abstraction and treated water distribution, but in some cases, water treatment is a significant function and so consumes a proportion of the power. Where water treatment is a minor element (simple chlorination) of the asset function, then a 1% management estimate has been used to allocate costs to this business unit.

An allocation of costs for the Bulk Supply of water to Southern Water has been based on the pumping head at Slindon to Whiteways Lodge reservoir and from the Itchen site. 100% of power costs have been allocated to the Bulk Supply at Slindon in 2023/24 and 31% of the power costs at Itchen.

These pumping head figures were revised and updated for 2023/24.

### Pumping Head Allocation

	Distribution	Water Resources	Treatment Works	Total	Distribution %	Water Resources %	Treatment Works %	Bulk Supply %
Eastergate	41.06	20.06		61.12	67%	33%	0%	0%
Slindon	14.18	36.58		50.76	28%	72%	0%	100%
Westergate	36.90	14.05		50.95	72%	28%	0%	0%
Brickkiln	19.49	18.50		37.99	51%	49%	0%	0%
Fishbourne	73.23	5.91		79.14	93%	7%	0%	0%
Lavant	37.21	10.85		48.06	77%	23%	0%	0%
Funtington	40.49	34.78		75.27	54%	46%	0%	0%
Walderton	34.10	7.45		41.55	82%	18%	0%	0%
Lovedean	65.13	47.85	23.11	136.09	48%	35%	17%	0%
Worlds End	52.01	38.56		90.57	57%	43%	0%	0%
Woodmancote		15.86		15.86	0%	100%	0%	0%
West Meon	1.00			1.00	100%	0%	0%	0%
Northbrook	20.80	13.83		34.63	60%	40%	0%	0%
West Street	22.48	8.53		31.01	72%	28%	0%	0%
Maindell	1.00			1.00	100%	0%	0%	0%
Soberton	20.64	23.63		44.27	47%	53%	0%	0%
Havant		50.19		50.19	0%	100%	0%	0%
Bedhampton		46.03		46.03	0%	100%	0%	0%
Aldingbourne	44.71	17.06		61.77	72%	28%	0%	0%
Newtown	1.00			1.00	100%	0%	0%	0%
Lower Upham	1.00			1.00	100%	0%	0%	0%
<b>AVERAGE PUMPING HEAD</b>					<b>32.0%</b>	<b>29.0%</b>	<b>2.2%</b>	

Pumping costs from Havant and Bedhampton to Farlington Treatment Works were previously classed as Raw Water Distribution. However, following discussions with Ofwat, this is now considered to be part of the Water Resources process. Portsmouth Water does not now have any raw water transport, only raw water storage at Highwood Reservoir.

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There is also an allocation of power costs at Itchen, based on pumping head, between Water Resources and Treated Water Distribution. This is the only river abstraction site for Portsmouth Water and is the source of a bulk supply since 2019/20.

### **Employment Costs Production Operations**

Direct Costs booked to pumping stations, by Production Operations staff, are allocated between the business units on a management estimate, and this reflects the high proportion of time spent at the Treatment Works. 90% of time is allocated here. Direct labour is charged to specific assets via work orders and Supervisors have been added to the chargeout rate of their direct reports.

Employment costs relating to the Farlington and Itchen sites are allocated directly to Water Treatment.

### **Hired and Contracted Services**

As per the guidance these costs have been allocated directly where possible and on the basis of pumping head for costs relating to pumping stations.

### **Materials & Consumables**

These costs have largely been identified as directly attributable to individual business units. However, management estimates of time spent carrying out the activities of the different business units were used for Network Administration and Operations Centre costs to be allocated to individual business units, and in particular between Wholesale and Retail. Meter reading is a Retail function, and 100% of materials costs relating to this have been allocated to Retail.

Materials relating to customer-side leaks are all allocated to the Retail business unit and Chemicals are all allocated to Water Treatment.

### **Service Charges**

Abstraction charges are included here and are allocated directly to Water Resources.

### **Other Direct costs**

These are largely attributable to individual business units. However, a management estimate of time spent carrying out the activities of the different business units was used to enable Network Administration costs to be allocated to individual business units.

### **General and Support Expenditure**

This covers a range of costs that have each been identified and allocated in several ways. Timesheets have not been introduced in most of the areas below, due to the complexity of the work and general nature of many of the activities. The exceptions are Building and Grounds Maintenance and Mechanical & Electrical activities, where timesheets are completed. However, this is currently under review, with the plan to increase the number of employees booking time.

Land & Property: The nominal ledger structure allows these costs to be largely directly identifiable by location. The costs that are directly attributable to individual business units have been identified and other associated costs not directly attributable have been allocated on a pro rata basis of those directly allocated.

Retail costs have been separately identified as a percentage of those costs relating to the Head Office only. The percentage allocated to Retail is based on the floor space occupied by the Retail function at the Head Office.

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Mechanical & Electrical: The nominal ledger structure allows these costs to be largely directly identifiable by location. The costs that are directly attributable to individual business units have been identified and other associated costs not directly attributable have been allocated on a pro rata basis of those directly allocated.

Retail costs have been separately identified as a percentage of those costs relating to the Head Office only. The percentage allocated to Retail is based on the floor space occupied by the Retail function at the Head Office.

Production Engineer: These represent the cost of the Production Manager and related overheads. The costs have been split based on the same allocation as Mechanical & Electrical costs, as this covers activity at every site.

HR: HR costs have been split on the basis of FTEs in each business unit, as per the issued table guidance. These costs include Staff Welfare. However, any costs relating to Water Efficiency and Promotional Strategy have been directly allocated to Retail.

Company Secretary: These costs have been split on the basis of FTEs in each business unit, as per the issued table guidance.

Financial Services: Financial Services costs have been split on the basis of FTEs in each business unit, as per the issued table guidance.

IT: The allocation of costs is on the basis of number of computers and mobile devices in each Business Unit. Customer Services have a second device on their desks for the receipt of payments from customers, and these are treated as 0.5 of a device, to reflect the time that IT spend dealing with queries.

Operational & Technical support: Allocation of costs by business unit is on the GMEAV of assets additions in the year for Asset Planning and to Treated Water Distribution for the Drawing Office.

Vehicles & Plant: These costs, as per the table guidance, have been allocated on the basis of number of vehicles. Motor vehicle insurance is included in these costs. (The motor fleet is insured through one premium with no vehicles being listed separately)

Materials Storage: As per the guidance, this has been split on the basis of the allocation of direct costs of materials and consumables.

Pension Costs: The employer contribution costs of this have been allocated directly to departments, in line with the IFS payroll system. However, the FRS17 notional pension costs have been allocated on the basis of the Brockhampton pension costs in each business unit.

National Insurance costs: These costs have been allocated directly to departments, in line with the IFS payroll system.

General Administration: The remaining general administration costs have been allocated directly to an individual business unit where possible. However, there are a number of costs that cannot be allocated directly, and the treatment of these are as follows:

- Head Office utilities and costs: These have been split on the basis of floor area by business unit.

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- Directors' salaries and related costs: Allocation for the Executive Directors is based on a management estimate of time spend on activities, including an analysis of the Board Agendas during the year. Allocation for the Non-Executive Directors is based on the Board Agenda analysis only.
- General materials: Allocated on the basis of the direct allocation of materials and consumables.
- Insurance costs: Allocation of insurance costs is directly to a business unit where possible and based on FTE's by business unit for the policies relating to employee liability and directors' and officers liability. The remainder relates to building and contents insurance and is split on the floor space allocation between Retail and Wholesale.
- Print Room: 30% of these costs have been allocated to General Business and relate mainly to the Statutory Accounts and the Scheme of Charges booklets. These costs have then been further allocated on the basis of FTE's. 70% of the costs have been allocated to Retail and relate mainly to customer billing and debt management.

### **Scientific Services**

The costs of Scientific Services have been split based on a management estimate of water samples taken for each business unit. The exception is Catchment Management, which is allocated entirely to Water Resources, as per the Ofwat guidance.

### **Other Business Activities**

The costs of regulation have been allocated directly to Business Units where possible, and evenly across all business units for any remaining costs, as per the table guidance. However, with only Highwood Reservoir in Raw Water Distribution, only 1% of the costs have been allocated here.

### **Local Authority Rates**

As per the table guidance, the costs of local authority rates are split on Floor Space. This includes the Head Office site, Farlington and Itchen treatment works, Pumping Stations and Booster Stations.

### **Third Party Services Opex**

These costs relate directly to both the bulk supply of treated water to Southern Water Services and the costs of the distribution department for rechargeable works. These have therefore been directly allocated to Treated Water Distribution.

### **Infrastructure Renewals Expenditure**

This has been allocated directly to Treated Water Distribution.

### **Historic Cost Depreciation**

This allocation comes directly from the IFS fixed asset data.

The allocation bases above are considered the most appropriate treatment for each of the cost areas. Management has taken consideration of the cost, time and appropriateness of other possible allocation methods and has decided that the above treatments are the most appropriate for the Company to follow at this time.

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The treatment of direct costs and operating expenditure is consistent with the treatment of the relevant fixed assets for allocation purposes.

### Significant movements in Wholesale costs

There has been an increase of £5.667m in Direct costs from 2022/23, due to a number of factors:

1. Electricity has increased by £2.637m, which is 90% higher than in 2022/23. This is mainly due to unit prices being much higher in the year.
2. Contractor services have increased by £1.703m, which is 99% higher than in 2022/23. This is due to increased activity in leakage detection and repairs.
3. Employment costs have increased by £0.538m, which is 17.8% higher than in 2022/23. There is an accrual for a staff bonus, which was not in 2022/23 employment costs.
4. The remaining £0.789m increase is partly due to an increase in sewerage and drainage costs (£0.206m) and partly due to an increase in materials associated with the increased activity in the year (£0.372m).

General and support costs are 18.9% higher due to an increase in costs in Finance, HR and Directors (£0.504m) as well as an increase in Mechanical and Electrical costs (£0.514m).

### Significant movements in cost allocations

There were no significant changes to cost allocations in the year.

**Directly coded and allocated Wholesale operating costs** (excluding mains renewals and third-party costs)

	Direct	Allocated	Total
Power	£0.327m	£5.237m	£5.564m
Other operating expenditure	£12.420m	£8.891m	£21,311m

### Retail Operating Cost Analysis

The Retail Business is located at the Head Office of the Company in Havant and consists of the following functions:

Customer Services Department (including Debt Recovery, Postage and Visiting Officers)

Print Room (70% of costs are direct Retail)

Bad Debt Provision

Meter Reading

% of Network Technicians (see Wholesale allocations)

% of Network Administration (see Wholesale allocations)

% of Operations Centre (see Wholesale allocations)

Customer-side leaks

% of Other Business Activities (Regulation)

% of Head Office costs (Land, Property and Mechanical & Electrical)

% of General and Support costs

### Direct Costs

The methodology above for the Wholesale business identifies the direct costs of employment, materials and consumables and other direct costs which have been allocated between Wholesale and Retail. These relate to the costs of Technicians, Meter Reading, Network Administration and Operations Centre, as well as customer-side leaks.

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In addition, there are costs which are direct Retail costs and can be identified from the company nominal ledger reports. These are as follows:

Customer Services Department (including Debt Recovery and Postage)  
Bad Debts Provision

Below is a line-by-line description as to how the direct costs have been allocated to the Retail activities. These are all Household Retail costs, as the Company exited the Non-Household Retail market from 2017/18. In addition, the costs within Household Retail are allocated between Measured and Unmeasured customers.

In the Annual Performance Report, the operating expenditure for Retail is in a less detailed format, with one line for 'Customer Services' and another for 'Other Operating Expenditure'. The definition of these line items is in RAG 4.09 and has been followed.

Customer Services consists of the following activities:

Billing  
Payment Handling, Remittance and Cash Handling  
Non-network Customer Enquiries and Complaints  
Network Customer Enquiries and Complaints

Other Operating Expenditure consists of the following activities:

Disconnections (customer contact only and not the physical disconnection)  
Demand Side Water Efficiency Initiatives  
Customer Side Leaks  
General and Support expenditure  
Other Business Activities

**Billing:** Direct employment costs of Customer Services staff are allocated to Billing, as well as 70% of Print Room staff costs. Customer Services stationery is allocated 100% to Billing activities and Postage is allocated to Billing on the basis of number of bills sent. 33% of General Management costs are allocated here. An allocation of stationery is made from the Print Room and the Photocopy Room, as well as 25% of the software licence costs.

The total Billing cost is all household, and this is allocated between Measured and Unmeasured customers on the basis of the number of bills issued in these areas, as per the table guidance.

**Payment Handling, Remittance and Cash Handling:** Direct employment costs of Customer Services staff are allocated to this activity, as well as a proportion of Finance Services staff. Contract repairs & maintenance is allocated here and 25% of the software licence costs.

These costs are all household are allocated between Measured and Unmeasured customers on the basis of number of bills raised, as per the guidance.

**Debt Management:** Employment costs of the Customer Services Debt Recovery staff have been allocated to this activity, as well as Debt Recovery Commission from third parties. Postage costs have been allocated to this activity and represent the remaining costs after the allocation to Billing. 25% of the software licence costs have been allocated here, as well as 33% of Management salaries.



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The allocation of these household costs between Measured and Unmeasured customers is based on the debt outstanding > 30 days for each, at the end of March 2024.

**Doubtful Debts:** Costs are allocated directly to this activity, and all relate to household customers.

For 2023/24 the total amount of Doubtful Debts is £500k. This consists of any debt write-offs and the movement in the bad debt provision. It is split as follows:

Customer Unmeasured and measured	£519k
Void Debt Provision	-£19k

The Measured Doubtful Debts provision amount is calculated separately from Unmeasured and reflects the risk associated with the current outstanding debt.

The remainder of the calculation relates to an allowance for the movement in total debt written off, which can also be directly allocated to measured and unmeasured customers.

**Non-network Customer Enquiries and Complaints:** Direct employment costs of Customer Services staff are allocated to this activity, as well as 33% of General Management, 25% of the software licence costs and a proportion of telephone costs from General and Administration.

The allocation between household Measured and Unmeasured customers is based on the number of non-network customer contacts recorded for each business unit, as per the table guidance.

**Meter Reading:** Direct employment costs of Meter Readers are allocated to this activity, as detailed in the Wholesale commentary above, including meter reading supervision. Associated motor transport costs are also allocated here. The costs are partially offset by Billing Commission income from Southern Water. All costs are allocated to measured customers.

**Network Customer Enquiries and Complaints:** Direct employment costs of Network Technicians, Network Administration and the Operations Centre are allocated to this activity as well as other associated direct costs.

The allocation between household measured and unmeasured customers is based on the number of network customer contacts recorded for each business unit, as per the table guidance.

**Demand Side Water Efficiency Initiatives:** These costs are directly identifiable and allocated to this Retail activity. The costs include Water Efficiency and Promotional Strategy.

These Household costs are allocated to Measured and Unmeasured customers on the basis of number of customers in each category.

**Services to Developers:** These costs are the salaries of staff who deal directly with developers, with regard to new services, and the associated supervisory costs. They were previously allocated directly to Non-Household Retail, but from 2017/18, they have been allocated to Wholesale as the Non-household Retail business was sold.

**Customer Side Leaks:** These costs are directly identifiable and allocated to this Retail activity as described in the Wholesale commentary above.

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All costs relate to household customers only. Costs are allocated to Measured and Unmeasured customers on the basis of number of customers in each category.

**General and Support expenditure:** These costs represent the remaining costs not identified as being direct. Their allocation between the Wholesale and Retail business units is described above.

These Household costs have been allocated between Measured and Unmeasured customers on the basis of number of customers in each category.

### Scientific Services

There is no allocation of costs to the Retail business unit.

### Other Business Activities

The costs of regulation have been split evenly across all 5 business units, as per the table guidance. However, as Portsmouth Water only has one small storage reservoir in Raw Water Distribution, 24% of cost is allocated to Retail Household and 1% to Raw Water Distribution.

### Local Authority Rates

These costs are allocated on the basis of floor space. This includes the Head Office site, as well as the other depots and pumping station buildings.

### Third Party Services

There are no identified third-party services for Retail.

### Historic Cost Depreciation

This allocation comes directly from the detailed fixed asset ledgers in IFS.

The Company's management is satisfied that the costs and allocation methods used in the Retail Operating Cost are the most appropriate. The guidance has largely been followed and on occasions where this is not the case, the Company has used its judgement to produce the most appropriate methods of cost allocation in order to give accurate cost allocations.

### Changes in Retail Costs > 10%

As per the Ofwat guidance, below is a summary of the Retail costs which have changed by >10% since last year, and an explanation of the differences.

Overall, Retail operating expenditure has decreased by 10% (£0.547m), with the movement by categories as shown below:

	<u>Change 2024 vs 2023</u>
Customer Services	12%
Meter Reading	-13%
Doubtful Debts	-48%
Local authority rates	-106%

Customer Services has increased by 12% (£0.268m) due to an increase in salaries, postage & stationery, and computer software licences.

Meter reading has decreased by 13% (£0.032m), due to a higher allocation of billing commission income, in line with the actual charge to Southern Water.

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The Doubtful Debts provision has decreased significantly. However, the charge in 2022/23 was unusually high due to a revision in the provisioning rates for each age of debt.

Local authority rates include a large rebate relating to previous years' charges, which were calculated using an incorrect valuation.

### **Current Cost Analysis of Fixed Assets (Wholesale and Retail)**

Portsmouth Water kept full current cost fixed asset ledgers, for all categories of fixed assets, up to and including 2016/17, but this is no longer an Ofwat requirement. The assets contained within these ledgers were separately identified and updated on an annual basis with total additions, disposals and an RPI indexation uplift, up to 2019/20. However, the latest Ofwat guidance no longer requires this information to be reported in the APR.

### **Historic Fixed Asset Ledgers**

Tables in the Annual Performance Report require direct Retail and Water Resources assets to be identified, and their associated depreciation. In addition, assets where there is a recharge from the principal use business unit to other business units e.g., to Retail from Treated Water Distribution (the principal use Business Unit) need to be identified.

The IFS system automatically reports assets by business unit and all future additions will be assigned a primary business unit and recharge business units for depreciation.

Household Retail assets and depreciation are allocated to the Measured and Unmeasured categories on the basis of customer numbers, except for vehicles relating to meter reading, which are all allocated to measured customers, as per the Ofwat guidance.

### **Asset Allocations between Business Units**

#### **Infrastructure Assets**

Infrastructure Assets have been allocated directly to Treated Water Distribution or Water Resources. The assets on 31<sup>st</sup> March 2008 had already been categorised as either Raw Water aqueducts or as Potable Water Mains as part of the PR09 process in table B7.13 of the Company's Final Business Plan submission. Infrastructure asset additions beyond this date have been assessed as to the business unit that they belong in. All additions are directly allocated.

#### **Other Tangible Assets, Vehicles**

The Fixed Asset Schedules used in the preparation of these tables itemise each vehicle by registration reference. This enables the drivers and users of these vehicles to be identified. Where applicable, the vehicles have been allocated to one single business unit. Where direct allocation of vehicles to single units was not possible then a consistent approach to allocation has been taken to that of the relevant operating costs.

#### **Other Tangible Assets, Small Plant & Meters**

The Small Plant Fixed Asset ledger has been analysed and those plant items that were directly identifiable as being used for only one business unit have been allocated directly to that business unit. There are a number of small plant asset types that related to company departments whose activities straddle the business units. These assets have been allocated on the same basis as the related operating costs.

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### **Operational Assets**

Operational assets have been directly allocated to a single business unit where possible. Where this was not possible, assets have been allocated on bases consistent with the guidance document:

#### Offices & Depots

Where business activities straddle the business units, the assets have been allocated on a consistent basis with that of other assets that are utilised by the same department. The Head Office has been allocated on the basis of floor area & then sub allocated either directly to a single business unit or has been proportionally allocated based on management estimates for shared service areas. All other offices and depots have been allocated either directly or on the basis of management estimates (as above).

#### Land

Land values have largely been identified as attributable to one business unit. Ofwat's Knowledge Management Team has provided advice regarding a number of sites and as to how they should be allocated for the purposes of asset separation. Portsmouth Water has followed this guidance. Where land is utilised for the purposes of more than one business unit, the land has been allocated accordingly. Technical drawings of the sites have been provided by the Company's Drawing Office and these have been used to allocate the land to each business unit necessary on the bases of floor area.

#### Service Reservoirs and Treatment Works

These assets have been allocated directly to individual business units.

#### Pumping Stations

Pumping station assets have been allocated directly to individual business units, where possible, using the asset inventory category mapping tables supplied by Ofwat. These allocations have been verified by the Production Manager. There are only a small number of assets that required allocation to more than one business unit.

#### Telemetry Assets

These have been allocated to a number of business units on the basis of a management estimate produced by the Production Manager and the Regulation Accountant.

### **Capitalisation Policy**

The Company classifies costs as either capital expenditure or operating expenditure based on a number of factors. These include the value, nature and purpose of the expenditure. There is a Capitalisation Policy that gives details of the criteria used to classify costs across all the departments.

A detailed capital programme is drawn up each October for the coming financial year. This is approved by the Company's Board and incorporated into the Company's Budget. Following Board approval, individual schemes are programmed for the coming year by Project Managers responsible for delivering the schemes. The Project Managers are responsible for the control of expenditure on the schemes and authorise each individual item of expenditure incurred. The Financial Controller reviews the scheme expenditure in order to ensure that the correct accounting treatment has been applied.

On a monthly basis, the capital expenditure relating to the board approved capital schemes is reviewed by the Financial Controller, prior to submission to the Board of a monthly capital

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statement that shows authorised amounts. This report details the expenditure by scheme. Any material variances are investigated and resolved.

For small plant & equipment and vehicles, a list is drawn up and approved by the Company's Board. Purchases made are reviewed to ensure that these are all capital items. The policy adopted by the company is that only items above £500 are capitalised. Any items purchased in the year that are not on the approved capital list need to be sent to the Board for approval.

This process is audited twice a year as part of our statutory audit. Capitalised costs include contractor invoices, stores issues, direct labour charged to schemes plus on-cost recovery and the design and supervision staff costs related to project management.

The Executive Directors ensure that the capitalisation policies and procedures adopted by the business are being operated correctly and that they are fit for purpose by regular review of the business processes and by the reviewing of the capital scheme expenditure totals on a monthly basis. The Finance Director and Financial Controller ensure that the company complies with the current accounting standards applicable to the Company.

**Prepared By:** C Jemphrey

**Date:** 27.05.2024

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### Appendix 1: Allocation of Operating Costs to Business Units

#### ANNUAL PERFORMANCE REPORT - BUSINESS UNIT TABLES 2023/24

	Water Resources	Raw Water Distribution	Water Treatment	Treated Water Distribution	Retail	Total
	£000	£000	£000	£000	£000	£000
<b><u>DIRECT COSTS</u></b>						
Employment Costs	20	0	499	3,035	375	3,929
Power (add climate change levy)	2,298	1	269	2,997	-	5,565
Hired & Contracted Services	-	-	(97)	3,514	106	3,522
Materials & Consumables	-	-	842	763	19	1,625
Service Charges	1,507	-	-	-	-	1,507
Other Direct Costs	26	-	336	429	2,075	2,866
Customer Postage	-	-	-	-	291	291
<b>Total Direct Costs</b>	<b>3,850</b>	<b>1</b>	<b>1,850</b>	<b>10,737</b>	<b>2,866</b>	<b>19,305</b>
	0	0	0	1		
<b><u>GENERAL &amp; SUPPORT ACTIVITIES</u></b>						
Land & Property (Direct and prorata)	32	1	42	78	75	229
Mechanical & Electrical (Direct and prorata)	575	0	166	780	14	1,536
Supply Engineer (M&E basis)	73	0	67	62	4	207
Personnel Services (FTE's)	54	0	135	283	278	751
Legal & Property (FTE's)	9	0	23	48	35	116
Financial Services (FTE's)	126	1	312	655	478	1,571
Directors (Activity and Board Agenda)	120	6	118	302	135	682
IT (Direct and no of devices)	107	0	272	521	336	1,237
Operational / Technical Support (GMEAV of additions)	5	0	19	193	-	217
Vehicles & Plant (Number of vehicles)	28	0	122	281	72	502
Stores (Direct value of materials)	-	-	170	153	4	327
Investments not capitalised (GMEAV of additions)	6	0	25	250	-	282
Brockhampton Pension fee	27	4	83	167	84	364
Operating cost recharge	21	-	-	(177)	156	-
<b>Total General &amp; Support Costs</b>	<b>1,286</b>	<b>13</b>	<b>1,836</b>	<b>3,896</b>	<b>1,788</b>	<b>8,820</b>
<b>TOTAL OPERATING COSTS</b>	<b>5,137</b>	<b>14</b>	<b>3,686</b>	<b>14,633</b>	<b>4,655</b>	<b>28,125</b>
<b>OTHER BUSINESS ACTIVITIES</b>	766	6	217	442	181	1,611
<b>SCIENTIFIC SERVICES</b>	644	-	655	851	-	2,150
<b>DOUBTFUL DEBTS</b>	-	-	-	-	500	500
<b>GENERAL RATES</b>	(29)	(1)	(70)	(34)	(11)	(144)
<b>BULK SUPPLY</b>	-	-	-	265	-	265
	<b>6,517</b>	<b>19</b>	<b>4,487</b>	<b>16,158</b>	<b>5,324</b>	<b>32,506</b>
<b><u>FUNCTIONAL EXPENDITURE</u></b>						
Third Party Costs (RCW)	-	-	-	601	-	601
Renewals Expensed	-	-	-	95	-	95
	6,517	19	4,487	16,854	5,324	33,202
HC Depreciation - Tangibles	236	-	-	5,963	2	6,201
HC Depreciation - Intangibles	-	-	-	124	-	124
Depreciation Recharges	19	-	-	(61)	42	-
<b>TOTAL COSTS</b>	<b>6,772</b>	<b>19</b>	<b>4,487</b>	<b>22,880</b>	<b>5,368</b>	<b>39,527</b>

## ACCOUNTING SEPARATION 2023/24

### Appendix 2: Wholesale Allocation of Operating Costs by Business Unit

ACTIVITY COSTING ANALYSIS - WATER SERVICE						
DESCRIPTION	Units	Water resources	Raw water distribution	Water treatment	Treated water distribution	Water Service Total
<b>SERVICE ANALYSIS - WATER</b>						
<b>Direct costs</b>						
Employment costs	£m	0.019	0.001	0.499	3.035	3.554
Power	£m	2.298	0.001	0.269	2.996	5.564
Hired and contracted services	£m	0.000	0.000	-0.097	3.514	3.417
Materials and consumables	£m			0.842	0.763	1.605
Service charges	£m	1.507				1.507
Other direct costs	£m	0.026		0.336	0.429	0.791
<b>Total direct costs</b>	<b>£m</b>	<b>3.850</b>	<b>0.002</b>	<b>1.849</b>	<b>10.737</b>	<b>16.438</b>
<b>Operating expenditure</b>						
General and support expenditure	£m	1.265	0.013	1.836	4.074	7.188
Scientific services	£m	0.644		0.655	0.851	2.150
Other business activities	£m	0.766	0.005	0.217	0.442	1.430
<b>Total business activities</b>	<b>£m</b>	<b>1.410</b>	<b>0.005</b>	<b>0.872</b>	<b>1.293</b>	<b>3.580</b>
Local Authority rates	£m	-0.029	-0.001	-0.070	-0.033	-0.133
<b>Total opex less third party services</b>	<b>£m</b>	<b>6.496</b>	<b>0.019</b>	<b>4.487</b>	<b>16.071</b>	<b>27.073</b>
Bulk Supply	£m				0.265	0.265
Third party services - opex	£m				0.601	0.601
Operating cost recharge	£m	0.021			-0.177	-0.156
<b>Total operating expenditure</b>	<b>£m</b>	<b>6.517</b>	<b>0.019</b>	<b>4.487</b>	<b>16.760</b>	<b>27.783</b>
<b>Capital maintenance</b>						
Renewals Expensed	£m				0.095	0.095
Historic cost depreciation	£m	0.236			5.963	6.199
Historic costs amortisation	£m				0.124	0.124
Depreciation Recharge to Retail	£m	0.019			-0.061	-0.042
Rounding	£m					0.000
<b>Total capital maintenance</b>	<b>£m</b>	<b>0.255</b>	<b>0.000</b>	<b>0.000</b>	<b>6.121</b>	<b>6.376</b>
<b>Total operating costs</b>	<b>£m</b>	<b>6.772</b>	<b>0.019</b>	<b>4.487</b>	<b>22.881</b>	<b>34.159</b>

## ACCOUNTING SEPARATION 2023/24

### Appendix 3: Retail Allocation of Operating Costs by Business Unit

ACTIVITY COSTING ANALYSIS - RETAIL SERVICES				
DESCRIPTION	Units	Retail household	Retail non-household	Retail Services Total
<b>SERVICE ANALYSIS - RETAIL</b>				
<b>Direct costs</b>				
Billing	£m	0.693		0.693
Payment handling, remittance and cash handling	£m	0.123		0.123
Debt management	£m	0.300		0.300
Doubtful debts	£m	0.500		0.500
Non network customer enquiries and complaints	£m	1.207		1.207
Meter reading	£m	0.219		0.219
Network customer enquiries and complaints	£m	0.456		0.456
Demand side water efficiency initiatives	£m	0.071		0.071
Services to developers	£m			0.000
Customer side leaks	£m	0.075		0.075
<b>Total direct costs</b>	<b>£m</b>	<b>3.644</b>	<b>0.000</b>	<b>3.644</b>
<b>Operating expenditure</b>				
General and support expenditure	£m	1.354		1.354
Other business activities	£m	0.181		0.181
<b>Total business activities</b>	<b>£m</b>	<b>0.181</b>	<b>0.000</b>	<b>0.181</b>
Local Authority rates	£m	-0.011		-0.011
<b>Total opex less third party services</b>	<b>£m</b>	<b>5.168</b>	<b>0.000</b>	<b>5.168</b>
Third party services	£m			0.000
Operating cost recharges	£m	0.156		0.156
<b>Total operating expenditure</b>	<b>£m</b>	<b>5.324</b>	<b>0.000</b>	<b>5.324</b>
<b>Capital maintenance</b>				
Historic Cost Depreciation	£m	0.002		0.002
Depreciation Recharge from Wholesale		0.042		0.042
<b>Total capital maintenance</b>	<b>£m</b>	<b>0.044</b>	<b>0.000</b>	<b>0.044</b>
<b>Total operating costs</b>	<b>£m</b>	<b>5.368</b>	<b>0.000</b>	<b>5.368</b>



## **Appendix 4: Upstream Services (Wholesale Business)**

### **Governance Process**

The Upstream Accounting Separation in table 4D has been prepared by the Regulation Finance Manager and reviewed by the Financial Controller as part of the Annual Performance Report process. The allocation of operating expenditure between Trunk and Local Treated Water Distribution Business Units is no longer required.

The Head of Economic Regulation has reviewed the methodology, which was approved by the Engineering Director, and approved the data for submission to Ofwat.

### **Methodology Statement for Accounting Separation**

This guidance details the methods used to allocate the total operating costs from the existing split of Wholesale Business Units to the lower-level split of Services, as follows:

<u>Water Resources</u>	Abstraction Licence Raw Water Abstraction
<u>Raw Water Distribution</u>	Raw Water Transport Raw Water Storage
<u>Water Treatment</u>	No further split
<u>Treated Water Distribution</u>	No further split

### **Operating Expenditure**

#### **Water Resources**

The Abstraction Licence costs are taken from the invoice paid to the Environment Agency, relating to 2023/24. The remaining expenditure is all Raw Water Abstraction, including power, labour, and an allocation of overheads.

#### **Raw Water Distribution**

Raw Water Storage relates to Highwood Reservoir at the Itchen site. The costs allocated include power and associated direct employment costs.

The Company no longer has any Raw Water Transport. The costs associated with the transport of water from Havant and Bedhampton to the Farlington Treatment works is now classified as Water Resources, and this was agreed with Ofwat.

### **Capital Expenditure**

#### **Water Resources**

All the capital expenditure is allocated to Raw Water Abstraction.

#### **Raw Water Distribution**

Capital Expenditure for Highwood Reservoir is allocated to Raw Water Storage.