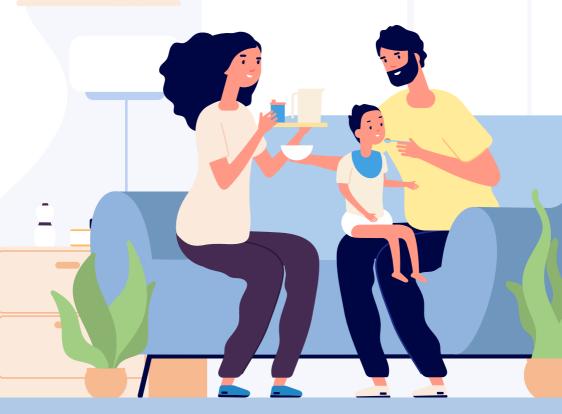


## **Helping Hand Social Tariff**

Household income of £21,000 or less?

## WE CAN CAP YOUR ANNUAL BILL



## Difficulty paying your water bill? We can help...

Our Social Tariff can assist if you have a low income or are in receipt of specified benefits. If your application is successful your water bill will be capped at our minimum charge for the year.

To qualify for the Social Tariff you must have a household income of less than the Government's low income threshold, which currently is £21,000, excluding the following benefits:

- Child Tax Credit
- Disability Living Allowance
- Attendance Allowance
- Housing / Council Tax Benefit
- Mortgage Interest Relief
- Pension Credit

Fill in this application form and return it to us at:

Customer Services
Portsmouth Water Ltd
PO Box 99
Havant
PO9 1XX



If you need help with this form please contact Customer Services on 023 9249 9666.

## **ABOUT YOU**

Your account number (shown on your bill)	
Name	
Address	
Postcode	
Telephone	Mobile
E-mail	Date of birth
National Insurance numb	per
(Please provide the Nation of the benefits)	al Insurance number of the person who receives one or more
How many people are in your household?	
Adults Child	dren (under 19)
Which benefits are you in receipt of? (Please tick benefits for all adults)	
☐ Income Based ESA	☐ Income Support ☐ Income Based JSA
☐ Pension Credit	☐ Working Tax Credit ☐ Universal Credit
Would you like payment to be made direct from your benefit? (Not available for Working Tax Credit)	
Yes	□ No
Do you have a household income of less than £21,000?	
☐ Yes	□ No
provide any information which change and it may affect my a authority that provides my ben application. I give permission f	d is correct to the best of my knowledge and I understand that if I is false you may refuse to consider my application. If my circumstances pplication I will tell you straight away. I give my permission to the efit or tax credit to give you any further information to support my for you to pass on my details on to my sewerage provider (normally lso consider my sewerage charges under their scheme.
Signature	Date

The information you provide will be used to update your account and will allow us to ensure a financial solution to suit your requirements is arranged. We will hold and process your personal data in accordance with our Privacy Policy, which can be viewed online at www.portsmouthwater.co.uk, or you can call us on 023 9249 9666 to request a copy.